

MANAGED IT SERVICES

CTCI delivers proactive managed IT services for Small Businesses and Enterprises — keeping you connected, secure, and future-ready.



Proactive IT Support that Scales with Your Business

Every business today relies on technology — from daily communications to protecting sensitive data and driving growth. But complex IT systems can quickly become a challenge: downtime disrupts operations, cyber threats create risk, and unpredictable costs limit planning.

CTCI's Managed IT Services are designed to solve these challenges by delivering always-on support, advanced security, and scalable solutions tailored to your business. Whether you're a small company stabilizing day-to-day operations or an enterprise focused on growth, we act as your technology partner every step of the way—and offer a full suite of additional services, from cloud migrations and compliance consulting to VoIP, cabling, and specialized project work to meet your evolving needs.



24/7 Remote Monitoring & Helpdesk Support

Continuous oversight of your systems with rapid response to issues.



On-Site Technical Support

Skilled engineers available for scheduled visits or urgent needs.



Preventative Maintenance & Monitoring

Regular system health checks and proactive fixes before problems escalate.



System Recertification

Regular security and compliance reviews with full risk and penetration testing.



24/7 Help Desk & End-User Support

Fast, friendly assistance for day-to-day IT needs and troubleshooting.



Security Patch Management

Patching of operating systems and key applications to keep systems secure



Virtual CIO (vCIO) & IT Strategy

Quarterly business reviews, budgeting guidance, and technology road-mapping.



Priority Service

Faster response times and guaranteed placement in our support request queue.



Why Act Now?

Delaying IT improvements can cost your business more than you realize. With our Managed IT services, you can:

Reduce Downtime

Every minute of downtime impacts productivity and revenue.

Protect Against Cyber Threats

Attacks are increasing daily; proactive security keeps your data safe.

Control IT Costs

Lock in predictable monthly pricing and avoid surprise expenses.

Prepare for Growth

Build a technology foundation ready to scale with your business.

The sooner you start, the sooner you'll see improved efficiency, stronger security, and peace of mind.

CONTACT

973.594.9500 info@ctcitechnology.com

Why Businesses Choose CTCI:

For over two decades, CTCI Technology has been helping organizations transform the way they use technology. Headquartered in Clifton, NJ, we serve clients nationwide with a full team of certified IT professionals, engineers, and cybersecurity experts.

We're more than a service provider — we're a strategic partner trusted by industries where reliability and compliance matter most, including **finance**, **healthcare**, **law**, **real estate**, and **professional services**.

Our approach combines enterprise-level expertise with personalized support, so whether you're a growing small business or an established enterprise, you'll always have the right technology foundation to succeed.

At CTCI, our mission is simple: to empower businesses with reliable, secure, and scalable technology solutions that drive growth and peace of mind. We are guided by values of partnership, integrity, and innovation — ensuring that every client receives world-class support and solutions tailored to their needs.





MANAGED IT SERVICES

When you work with CTCI, you're not just outsourcing IT — you're gaining a dedicated partner who understands your business and helps you use technology as a growth driver.

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